Miscellaneous: Unable to add a printer. Printer Spooler service crashes

Unable to add a printer. Printer Spooler service crashes.

The print spooler error can cause due to various reasons and so it needs to be checked according to the errors found and apply the possible fix for the same. Below are some of the known issues shared by Microsoft related to Print Spooler service.

Case 1:
1) Existing installed network printer disappears from "Control Panel" - "Printers and Faxes" list.
2) When tried to delete existing printers gives "printer spooler.." error.
3) Cannot add new network printer.
4) "Printer Spooler" service status is "Stopped" and StartupType shows "Automatic"

Eventviewer listed below events:
1) Event ID 7034. The Print Spooler service terminated unexpectedly ..
2) Event ID 1000. Faulting application spoolsv.exe ..

Solution provided:
Installing the below Microsoft patch and restarting the pc didn't solve the problem. But this solved the "Printer Spooler" service to start "Automatic" which was not happening earlier.

http://support.microsoft.com/kb/953546

Then, installing the below microsoft fix solved the problem.

http://support.microsoft.com/kb/324757

****

Case 2:

Print Spooler service getting crash.

In Windows 7 Print Spooler Services getting crash (When you try to Start the Service of Print Spooler it use to stop in few second).

Errors found in Event viewer:
Event ID: 315, Print Service.
The print spooler failed to share printer FINEPRINT with shared resource name FINEPRT6.

Error 2114. The printer cannot be used by others on the network.

Event ID: 7034.

Visit the below link and install the Microsoft Fixit tool to fix errors and then restart the pc once

Miscellaneous: Unable to add a printer. Printer Spooler service crashes

and check the performance.

http://windows.microsoft.com/en-us/windows/help/printer-problems-in-windows

This troubleshooter tool can fix problems with installing a printer, connecting to a printer, and errors with the print spooler—software that temporarily stores print jobs on the computer's hard disk.

Additional Inforamtion:
The print jobs are stored in the path as explained below and you can delete them manually too for troubleshoot.

Go to C:\Windows\System32\Spool\PRINTERS folder. If any files present in this folder then delete them and Start the Printer Spooler Service from services.msc and then the Print Spooler Service should Start without crashing / stopping later.
Unique solution ID: #1163
Author: Nitin G Shivtarkar
Last update: 2012-05-19 08:44