

Registration and Activation: I get the error message "Key not present in our database" while activating the license key online?

"Key not present in our database" error message while activating the license key online

Check if the license key you are entering is exactly as mentioned on the paper license provided in the CD case of eScan or the license that you might have got in the email after purchasing eScan online.

Note: You get this error only if the license key entered by you does not match our database ie: if typed license key is incorrect.

Unique solution ID: #1002

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