eScan for Windows: Cannot download hotfix. ERROR 407: Proxy Authentication Required

Solution:

Browse to C:\Program Files\Common Files\MicroWorld\WGWIN folder and then open **WGWIN.INI** file in a notepad and then add the Proxy user name and password (which was set by the System Admin on that system to connect to the internet) in the below sectio*n*s

ProxyUser=
ProxyPassword=

Save the file and then try downloading the hotfixes again.

Note: Pause eScan's protection before saving the file, incase it does not allow to save the file.

An additional note:

You can find the Proxy username and password from Eupdate.ini file under below HTTP section and can add the same credentials in wgwin.ini as explained earlier.

HTTPProxyUserName=

HTTPProxyPassword=

Unique solution ID: #1066
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