

Mail Antivirus: Mail Antivirus feature is not Starting up even after clicking on start button

First of all Check if the layer is enabled or not.

(Note : For checking the layer type "sporder" in start > run. and check that MWTSP and microworldNSP is present)

if the layer is not loaded then run the below command to enable the layer inst_tsp 1 1

If the problem is still there then check the mwtsp.dll and mwmsp.dll files are present in C:\windows\system32 folder.

Also Check that inst_tsp is present in the c:\windows\ folder ,as this file is launching the layer.

Unique solution ID: #1021

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