

Miscellaneous: Cannot take printout from PDF files from HP Laserjet printer

Cannot take printout from PDF files from HP Laserjet printer, Zsr.dll Faulting Module

We have received complaints from customer wherein the user cannot take printout from PDF files from a HP Laserjet network printer.

No infections were found nor any suspicious processes found.

Please refer to the below links which provides detailed information on this issue which states that the problem is with HP Laserjet driver only.

<http://www.dll-error-fixes.com/fix-hp-laserjet-print-pdf-files-zsrdll-faulting-module/>

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