Miscellaneous: How to check if the MWAgent is installed on the system?

To check if the MWAgent is installed/running on the system please follow the below procedure.

If you are checking on the client system.

- 1. Start >> Run >> CMD.
- 2. Type the command "telnet 127.0.0.1 2222" (without quotes) and press Enter.

Note: Make sure that telnet client is installed on the system, for the telnet command to work.

3. You should get a reply as "Agent Ready v4.0...[machine name of the system]" or "Agent Ready v3.0...[machine name of the system]"

If you are checking from the server system.

- 1. Start >> Run >> CMD.
- 2. Type the command "telnet <ipaddress> 2222" (without quotes) and press Enter.

Eg: If you want to check if the MWAgent is runnng/installed on the system with ip 192.168.0.56 you command will look as "telnet 192.168.0.56 2222"

Note: Make sure that telnet client is installed on the system, for the telnet command to work.

3. You should get a reply as "Agent Ready v4.0...[machine name of the system]" or "Agent Ready v3.0...[machine name of the system]"

If you get the reply as above, MWAgent is installed and running, if not, either the MWagent is not installed or you might have a connectivity issue between the server and the client system.

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