

# Miscellaneous: Problem While installing Printer driver when USB printer is plugged in.

**PROBLEM** : While installing Printer driver following error was appearing when USB printer is plugged in.

**“the specified port is unknown”**

## Resolution:

1. **Open Registry Editor.**
2. **Go to following path**

HKEY\_LOCAL\_MACHINE/System/CurrentControlSet/Control/Print/Monitors

Check if a subkey with the name USB Monitor exists. If not, create it, by right-clicking Monitors and selecting New > Key. Name that key **USB Monitor**.

Now right-click in the right pane and select New > **String Value** from the menu. Enter **Driver** as the name. Double-click driver and enter **usbmon.dll** as the value.

Now restart your computer and perform the printer installation again. It should resolve the problem.

Unique solution ID: #1192

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