

# **Registration and Activation: I have rebuild/reinstalled my system, and the old activation code is not accepted. What should I do?**

You will have to send the Activation details from the rebuild/reinstalled machine to **register@escanav.com**

To get the Activation details from your machine, please follow the procedure as per the below link.

**[http://www.escanav.com/english/content/products/generic\\_eScan/knowhowto\\_registerproduct\\_Email.asp](http://www.escanav.com/english/content/products/generic_eScan/knowhowto_registerproduct_Email.asp)**

You will have to email the details to us, and mention in the email that you have rebuild/reinstalled the system and the old activation code does not work, gives the error "Invalid activation code".

Unique solution ID: #1166

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