eScan Mobile Security for iOS: I installed escan, but I am not able to see the location of the device on portal as well as on device. Why?

It is because of the following reasons –

When you open eScan for the first time after installation, it asks permission to use location of the device,

at this time you tapped on "Don't Allow". In this case eScan will not be able to trace the location of your device.

To resolve this issue please do the following –

1. Go to Settings on your device.

2. Go to Privacy

3. Ensure that the Location Services is tuned On.

4. Now turn on the Location services for eScan.

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