

eScan Mobility Management (EMM / eScan MDM): Can the user exit from the kiosk mode?

The user will not be able to exit from the kiosk mode without the "Admin access password".

Will the Admin come to know if the user exits the Kiosk mode?

Yes, the device sends an event to the server, if the user exits the kiosk mode by using the Admin access password. The admin can check for such event on the server.

How does the user re-enter the kiosk mode?

The user will have to open the "eScan Kiosk Lockdown" app and follow the onscreen instructions to re-enter the kiosk mode.

Note: The device will not enter the kiosk mode automatically, if it has existed from the kiosk mode.

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