eScan Mobility Management (EMM / eScan MDM): I have installed eScan Corporate 360 but "Mobile Device Management" tab is inactive ?

If you have installed **eScan Corporate 360** you will be able to see the **eScan Mobile Device Management** tab in the left menu when you login to the Web-console.

The **Mobile Device Management** tab will be inactive, in the below cases

Case 1:

You have upgraded eScan Corporate for windows to eScan Corporate 360 and the license key that you are using with the server is for eScan Corporate Edition.

For Accessing the **Mobile Device Management** tab you need to have the **eScan Corporate 360** license key.

Case 2:

You have installed **eScan Corporate 360** and then entered the eScan Corporate license key

Please Note: The keys for eScan Corporate and eScan Corporate 360 are different.
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