

# eScan for Android: Why does eScan prompt for the "Website Block Permission" every time I launch it, even though I have already granted permissions?

This happens if you have the battery optimization enabled on your device. You can fix this issue by modifying the settings of your **Battery Optimization** under the **Device Settings**

You may try the steps below:

General Steps:

1. Tap "**Battery**" under **Device Settings**.
2. Select **All Apps**.
3. Select the eScan Application that you might be using.
4. Select "**Don't Optimize**".

The above settings might vary between different Android OSs or devices. The main solution here is to exclude the eScan application services from being interrupted by battery optimization.

If you have **MI device**

1. Tap "**Battery**" under **Device Settings**.
2. Tap "**Manage Apps' battery usage**".
3. Tap "**Choose apps**" and Select the eScan Application that you might be using.
4. Tap "**No restrictions**".
5. Select "**Permissions**" under **Device Settings**.
6. Under "**Autostart**" select the eScan Application that you might be using and allow the same to Autostart.

After these settings are done, when you re-open the app it might ask for "Website Block Permission" once more, please provide the permission at this point and the eScan application will not ask for the permission at every launch after this.

If you still face any issue, please write to us at [gsupport@escanav.com](mailto:gsupport@escanav.com)

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