

eScan for Android: My device is not seen in the Anti-theft portal after I login, why?

Your device is probably not linked with your Anti-theft account.

Follow the below procedure to link your device to the Anti-theft portal and enable Anti-theft.

- a. Open eScan Mobile/Tablet Security, and tap on "**Administrator Mode**".
- b. Enter the secret code.
- c. Tap on **Anti-theft >> Cloud**
- d. Enter the Anti-theft login credentials of the account that you have and add an Alias name for the device.
- e. Tap on "**Login**".
- d. Tick the check button besides the "**Enable Anti-theft**".
- e. Tap on the back button. The Anti-theft status will change to "**Cloud: On**"

Now check logging into the portal and you should see your device on the Portal.

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