

General: Release emails quarantined by Mailscan

How do I release a emails which are quarantined by Mailscan?

To release a email from the Mailscan quarantine follow the below steps:

1. Login to the Mailscan Web-console.
2. Click on "Mails in Quarantine (Today)".
3. Click the check box besides the email that you want to release.
4. Click on "Release selected Mail(s)" button.

Note: This will release the email from the Mailscan Quarantine, the sender's email id will be added to the AutoSpam Whitelist and the email will be delivered to the recipient email address.

Unique solution ID: #1140

Author: Samir Mhatre

Last update: 2012-06-30 13:03