

General: MailScan - Invalid License Key

I have a valid Mailscan license key, but the Product says "Invalid license key" when I try to enter the key in the product?

The said error can be seen in two cases

1. The Mailscan product installed on the machine is not correct. ie: the key that you have is for a different product.

2. Mailscan will not accept the key if the key is generated 1 year back, even if the Mailscan key is still valid. Please contact eScan Technical support or your eScan Sales representative.

Unique solution ID: #1115

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