Installation: "eScan installation aborted" / "eScan installation is in progress"

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After deploying eScan Client installation from the webconsole and after refreshing that client's connection status in the webconsole under "eScan Status" column shows as "eScan installation aborted" or "eScan installation in progress", but on the client computer, eScan client is installed and is running properly.

Probable cause:
This could happen if the eScan Client installation was in process and during that time that computer may have been logged off/shutdown/restarted during the installation.

You can also view the installation status details (where exactly the installation got interrupted on that pc) by clicking on the "View" button displayed under "Installation Status" column in the webconsole for the selected eScan Client computer.

Solution:
Follow the below procedure on that eScan Client system:
First Pause eScan Protection Center by right-clicking on the eScan Protection Center (ePC) icon displayed on the windows task bar/notification area and then click on "Pause Protetcion".

Then, go to .\program files\escan folder and delete the files named "iaborted.sem", "iprogress.sem" (if found any). Create a file named install.sem in the same eScan folder. Open win.ini and search for the word (InstallStatus=) and delete iaborted.sem or iprogress.sem and add the word install.sem. Save the file and close it.

Resume eScan protection and then on that client pc just invoke the download by clicking on the "Download Now" button of eSCan protection Center. Then refresh that Client connection status in webconsole and then it will display the correct status under "eScan

Status" column.

Unique solution ID: #1242
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Last update: 2014-03-18 07:28