

Device Control: Pendrive not scanning if gaming mode is enable.

Please be informed that If you have enabled "Gaming Mode" of eScan and in End-Point security if "Do virus scan" is enabled, then in this case when you plugin the pendrive then the pendrive WILL BE SCANNED but the scan window will not be displayed in the front-end. Scanning will be done in background by mwavscan.com and it will create a log also.

To check the scan log, open eScan Protection Center, click on "Scan" tab and then on "Logs". Then open the latest log file name (for example if its scanned today it will show 18020000.log) or browse to c:\program files\escan\log\18020000.log file.

If you want to see the scan window whenever you plugin the pen drive, then you need to Disable "Gaming Mode".

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