

Device Control: If the USB is not being blocked after inserting

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- 1) Check if the "End point security" feature is started.
- 2) Check if the "Enable USB control" option is checked marked.
- 3) Check if the USB device is not added in the "Whitelist".
- 4) Check if the "CONCTL.EXE" is running in the taskmanager.

If do virus scan is checked but still the scanning not starting after the inserting the USB device.

- 1) Check if the "End point security" feature is started.
- 2) Check if the "Enable USB control" option is checked marked.
- 3) Check if the USB device is not added in the "Whitelist".
- 4) Check if the "CONCTL.EXE" is running in the taskmanager.
- 5) Check if the mwavscan.com file is present.

Unique solution ID: #1032

Author: Mahesh Mhatre

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