

Update: eScan Date not Changing even after taking the updates

Check 1:

Run the Check disk utility at the system startup.

Check 2:

Run the latest eScan hotfix on the machine and check after restarting the machine by taking the updates.

Check 3:

Delete all the files from C:\program files\escan\FTPTMP\ folder if present and then again try taking updates

Check 4:

If you get below error in the download.log file

Error getting MD5 of

C:\DOCUME~1\ALLUSE~1\APPLIC~1\MICROW~1\eScanBD\Plugins\emalware.215!

Delete all the files from plugins folder i.e. from c:\program files\escan\plugins & c:\DOCUME~1\ALLUSE~1\APPLIC~1\MICROW~1\eScanBD\Plugins\ & then take update.

Unique solution ID: #1103

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