

# **eScan Mobility Management (EMM / eScan MDM): I have installed eScan Corporate 360 but "Mobile Device Management" tab is inactive ?**

If you have installed **eScan Corporate 360** you will be able to see the **eScan Mobile Device Management** tab in the left menu when you login to the Web-console.

The **Mobile Device Management** tab will be inactive, in the below cases

## **Case 1:**

You have upgraded eScan Corporate for windows to eScan Corporate 360 and the license key that you are using with the server is for eScan Corporate Edition.

For Accessing the **Mobile Device Management** tab you need to have the **eScan Corporate 360** license key.

## **Case 2:**

You have installed **eScan Corporate 360** and then entered the eScan Corporate license key

**Please Note:** The keys for eScan Corporate and eScan Corporate 360 are different.

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